



Job Description and Person Specification Community Peer Support Worker

POST:	Community Peer Support Worker
LOCATION:	Airedale General Hospital plus community work
GRADE:	Grade D1 Salary: £24,500 FTE per annum
HOURS:	Weekly Hours 37.5
ACCOUNTABLE TO:	Team Leader (MAST)

Purpose of the Job:

To work as part of our Multi-Agency Support Team (MAST) alongside psychiatric liaison nurses, personal support navigators, alcohol workers, social workers and the wider urgent care team, to deliver one to one peer support to individuals who have attended A&E in emotional distress. You will coordinate additional community-based support where needed, by working closely with the hospital discharge teams and the other partners in MAST.

Main Duties

- One-to-one peer support for individuals both in an acute hospital setting and in the community following discharge.
- Coordinate allocation of community support where appropriate for discharge
- Use own lived experience of recovery from mental health problems, as appropriate, to inspire and support others.
- Raise awareness of alternatives to A&E for people in emotional distress.
- Ensure that client notes are recorded in an accurate and timely manner and kept updated
- Work as part of an integrated team with colleagues from BDCFT and partner VCS organisations to ensure that individuals get the support they need.
- Work in line with all relevant safeguarding policies and procedures, ensuring concerns are escalated appropriately.
- Sign-post to various resources, opportunities and activities in the community.

Values and Behaviours

- Create and maintain a culture of respect always challenging and rooting out discrimination and stigma.
- Demonstrate a consistent belief in people and tenacity in supporting people to improve their future.
- Be passionate about our work and inspire others to feel the same.
- Be committed to doing things well and always look for opportunities for improvement.
- Model excellent partnership and team working.



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PERSON SPECIFICATION

Listed below are the knowledge, experience skills and values you'll need to do this job, we will assess these through your application or through tests or interviews after shortlisting.

Knowledge	Method
Qualifications to GCSE Grade 4 or above, or significant equivalent experience	Application
Practical knowledge and/or lived experience of the challenges facing people who have difficulties relating to their mental health	Application Assessment
Knowledge of the potential role of peer support in mental health services	Assessment
Understanding of the impact of stigma and discrimination in relation to mental health	Assessment
Experience	
At least 1 years' experience of providing support to clients/patients relating to at least one of these three areas: mental health, substance use, frailty	Application
Experience of working in a peer support role or of mentoring others	Application Assessment
Experience of providing non-judgmental and appropriate support to people who have challenges with their mental health	Application Assessment
Experience of using IT systems to record client notes	Application
Skills	
Non-judgmental and supportive interpersonal skills	Assessment
Ability to manage a caseload and workload effectively	Assessment
Competent in Word, Excel, Outlook	Application Assessment
Values	
A firm belief that all people matter and deserve respect	Assessment
An evidenced belief that everyone can change	Assessment
A track record of delivering on your commitments	Assessment
A personal commitment to equality, diversity, and inclusion	Assessment